

Repair or Replace Glass? – A checklist for home builders

\checkmark	This type of damage can be repaired successfully most of the time
!	This damage may be repaired in certain circumstances, results may be suboptimal It is advisable to contact us
×	This damage cannot be repaired

It is a toughened glass sliding or fixed door	\checkmark
The scratches are not within 50mm of the edge	
The scratches are on the (non-coated) outside of a low-e glass panel	\checkmark
The scratches are on a medium to large size panel panel	\checkmark
If on the coated side of low-e glass, the scratches have a black appearance	
Some, not all, of the (white) scratches are on the coated side of a low-e glass panel	
The scratches are within 20mm of the edge (i.e.sanding by painter)	x
The scratches are on a 6mm laminated panel	ļ
The scratches are between 20 to 50mm to the edge	İ
The scratches are difficult to get to (i.e. splash back behind countertop)	Ţ
The scratches are on the outside of the first floor (scaffold access)	İ
Chips or shells on balustrade glass	İ